

Job Title	Service & Small Works Security Engineer
Salary & Benefits	£27-32k depending on experience and knowledge plus £875 per year in on-call standby pay for 7 weeks per year plus an average of £500 per year in out of hours call out pay. Christmas bonus and additional bonus time off over Christmas; summer end of year bonus; customer referral scheme; generous employee discounts; flexible 28 days paid holiday including bank holidays; optional pension scheme. We also provide full uniform; a company van; PDA & laptop; specialist testing equipment; initial fire training and intruder manufacturer training; regular ongoing training plus an annual opportunity to discuss your salary. This is a great opportunity to join a small, personal, flexible, loyal and growing company where you will be supported, appreciated and rewarded accordingly.
Location (including Post Code)	Company Offices, Unit 1 Watling Court, Ptarmigan Place, Nuneaton, CV11 6GX. The majority of your work will be within Warwickshire, Leicestershire and the West Midlands. Over 95% of your work will be within 30 miles of our offices.
Hours of work	8.30-5 (Mon-Fri)
Job Purpose	To maintain a great relationship with our existing customer base when visiting to carry out routine maintenance, corrective maintenance, and small works (extras/upgrades).
Responsibilities	<ul style="list-style-type: none"> • Routine maintenance visits and servicing of predominantly intruder alarms (45% of work) and CCTV systems (40%) for both residential (50% of customers) and commercial customers (50%) • Occasionally servicing fire alarms, emergency lights and access control systems. (15% of workload) • Corrective maintenance for predominately intruder alarm and CCTV systems for both residential and commercial customers • Routine maintenance & fault finding on larger systems in schools & colleges • Small works installing extra equipment onto existing systems plus upgrading existing panels and DVR's etc • Mostly working alone as part of a larger service team liaising with other engineers and the Service Manager.
Essential experience, qualifications & skills	<ul style="list-style-type: none"> • A minimum of 5 years time served experience but preferably more, working to industry standards within the security systems industry • You will be able to complete BS7858 security screening and have a full UK drivers licence (with a maximum of 3 points) • You need to be polite and courteous and have great communication skills - both written and verbal • You need to be able to use your judgement and make decisions • You ideally live within 20 miles of Nuneaton • Experience with the following intruder equipment: Gardtec, Honeywell Galaxy, Risco LightSYS, Risco & Visonic wireless systems. Dualcom signalling • Experience with Concept Pro & Hikvision CCTV equipment (both analogue and IP) • Additional experience in Access Control/Door Entry/Fire Alarms & Emergency Lighting would be beneficial.

Due to continued growth we are now looking for further experienced **Security & Fire Systems Service & Small Works Engineers** to support the growth of our business. You will be responsible for carrying out all of your duties according to industry standards and providing a great service to our diverse range of clients.

The successful applicant will join our fantastic team and will undertake the servicing and installation/commissioning of Intruder Alarms, CCTV, and possibly some Access and Fire Alarm systems, whilst also being part of the emergency call out rota. This is a great opportunity to join a small, personal, flexible, loyal and growing company where you will be appreciated and rewarded accordingly.